

Phones with wireless headsets next big trend

Top trends

- **Wired vs wireless:** Systems comprising a phone base or dial box and a headset are mainstream. Most headsets are wired, but more companies are developing wireless variants based on Bluetooth, DECT or RF. These models usually provide 10 to 30m indoor range. Some cable-free headsets can connect to both landline and mobile phones at the same time, allowing users to answer simultaneous calls.
- **Design upgrades:** Many call center phones adopt rotating microphone tubes for wearing on either ear. The housing is compact for ease of setup on workstations. Makers emphasize plug-and-play and power-free units.
- **Add-ons:** The latest models adopt noise-canceling microphones for better audio and support 3 to 5m handsfree speakerphone. Buyers can expect more units with LCDs for showing caller ID, and incoming and outgoing call data.

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[Sela Technology Corp.](#)

Model: SL-4137MH

Description: Speakerphone; 2.5m audio range; compatible with most PBX brands; last-16 dialed numbers review and redial; 10 one-touch speed dial memory; 76 caller ID memory; 80 phone-book entries; message waiting and incoming call indicators; hold with music or mute; automatic call timer; adjustable flash time; on-hook predial

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[Sela Technology Corp.](#)

Model: SL-9311EH

Description: Speakerphone; 5m audio range; compatible with most PBX brands; last-16 dialed numbers review and redial; 76 caller ID memory; 80 phone-book entries; message waiting and incoming call indicators; hold with music or mute; automatic call timer; preset flash time; on-hook predial; 4-level volume adjustable handset; 16-digital LCD

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Shenzhen Bei'en Huiye Tele-communication Equipment Co. Ltd

Model: VF600

Description: Manual or automatic answering to eliminate rings; noise-canceling microphone; soft dial tone; adjustable headset volume; mute, redial, switching subset keys, music on hold; speaking tube, 300-degree rotation, can be worn on left or right ear; 1-year warranty



Tungtech Industrial Ltd

★☆☆☆☆

Model: BT-T1

Description: Phone with wireless headset; headset can receive calls from base unit or mobile phone; Bluetooth 2.1 class 1; automatic headset connection; 13hr talk, 220hr standby, <3hr charging time; 5VDC 300mA phone power supply

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Tungtech Industrial Ltd

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Model: T5

Description: FSK/DTMF dual-system auto switch; 15dB speakerphone; 38-group caller ID, 5-group outgoing message, 3-group one-touch dial memory; 5-digit local area code; 16-digital incoming call number display with backlight; RJ connector; CE; 2-year warranty; ABS

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Xiamen VBET Electronics Co. Ltd

Model: VT9000+T200

Description: Dialer and DECT headset; dialer: manual or auto call pickup; receiving volume control; extension jack for other phone or modem; recording jack for external recorder; headset: 150m outdoor, 30m indoor operating range; 8hr talk time; noise-canceling microphone; HD receiver and acoustic shock protection

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